

Wash Club - End User License Agreement

You (the "Subscriber") will be purchasing your monthly unlimited Wash Club subscription (the "Subscription") from Northern Lights Carwash Limited Partnership ("Northern Lights") pursuant to the following terms (the "Agreement"):

The subscription fee will be an automatic recurring monthly charge to the Subscriber's credit card. The fee will be charged on the day the Subscription is purchased and will automatically renew monthly on the anniversary day of the month it was initially purchased. Subscriber accepts the monthly charge.

Subscribers may cancel the subscription through the Wash Club mobile application at any time and continue to wash through the subscription end date. To cancel by email or phone, please contact info@nlcw.ca or 204-489-WASH (6529). If canceling by email or phone, please allow a minimum of 5 business days prior to the next billing date to effectively cancel your subscription.

To be eligible for a full refund, you must contact Northern Lights within 60 days of the original purchase date of the Subscription. There are no refunds for lack of use during the subscription term, or for partial months.

Subscribers may change their contact/billing information through the Wash Club mobile application at any time. It is the Subscriber's responsibility to provide and maintain a valid email address and phone number on file in their Wash Club mobile application to receive any changes or updates to the terms and conditions for their monthly unlimited Wash Club subscription.

If you need to update/change your license plate information, it may be changed through the app, or you may contact Northern Lights. If your license plate information does not match your Subscription, you will be unable to access the car wash.

In the event Northern Lights is unable to charge your credit card for reasons such as card expiration, card limits or change in information, your Wash Club Subscription will be suspended immediately, and you will not be able to wash your vehicle and you will be required to update your billing information with a valid credit card. If you do not update your billing information within 20 days, your Subscription will be automatically canceled and your account will be deactivated. If your account deactivates, it must be reactivated at the current retail pricing.

The Subscription cannot be combined with any other programs or discounts, including but not limited to, pre-paid washes, vouchers, house accounts or coupons. It also does not apply to special event pricing.

Northern Lights may increase monthly rates after written or emailed notice is posted by Northern Lights, which may include changes in the applicable tax rates.

The Subscription is intended for a single vehicle only. Fraudulent use of the Subscription will result in immediate termination of the Subscription.

This Agreement is subject to change without notice.

There will be a recurring monthly charge on your credit card for your Wash Club subscription. By clicking "Done" during the finalization process of the Wash Club registration, you represent to Northern Lights that you understand and agree to this Agreement and you authorize the monthly charges to your credit card.

Northern Lights reserves the right to close any location due to inclement weather, major holidays, compliance with applicable laws, or equipment failure.